

Switching from an Android Device (Galaxy, Droid, Nexus, etc.) to a BlackBerry Z10

Transferring information from your Android device to your new BlackBerry® 10 device is simple and straightforward. Just follow the instructions below.

Transferring Files

There are two options for transferring the files on your Android device to your new BlackBerry® 10 device.

Option 1: Drag and Drop

For Windows® Users

You can drag and drop files from your Android device to your BlackBerry 10 device:

1. Connect both your Android device and your BlackBerry 10 device to your PC.
2. Open Windows® Explorer by clicking **Start > Accessories > Windows Explorer**
3. Drag and drop files between the two devices.

For Mac Users

You can drag and drop from your Android device to your BlackBerry 10 device:

1. Connect your BlackBerry 10 device to your Mac.
2. Download BlackBerry Link when prompted. If you're not prompted, download it from www.blackberry.com/blackberrylink.
3. When BlackBerry Link is installed, you should see two new icons on your desktop: **Media** and **Removable_SDCARD**.
4. Click on your Android device and drag and drop files into the Media and Removable_SDCARD folders on your desktop.

** If you don't see these folders, open **Finder**. Your BlackBerry 10 device will appear as IP address 169.254.X.X. Drag files from your Android device to the folders in **IP address 169.254.X.X** (which is what your BlackBerry 10 device is called in Finder).

Option 2: Use a Sync App

1. Transfer your Android music to iTunes® or Windows Media® Player on your computer.
2. From your Android device, drag and drop Pictures, Videos, and Documents using Windows Explorer, or Finder on a Mac, onto your Desktop or Mac.
3. [Download BlackBerry Link](#) and connect your BlackBerry 10 device to your computer with a USB cable. Install BlackBerry Link and during setup, specify if your music content should be sourced from iTunes or Windows Media Player.
4. Open BlackBerry Link and click on the Desktop tab:
 - For Windows users, navigate to your Pictures, Videos, and Documents content views and add the folders that store your imported content.
 - For Mac users, BlackBerry Link sources the library content from your iTunes and iPhoto applications. Ensure your imported content is included in your iPhoto and iTunes libraries. For Documents, you can specify the folders that store your content from the desktop settings page.
5. Drag and drop the imported content from the Desktop tab to the BlackBerry tab while your BlackBerry 10 device is connected.

Transferring Media Card Files (Music, Pictures, and Videos)

You may be able to transfer files stored on a microSD card (media card) in your Android device to your new BlackBerry 10 device. Simply take it out of your phone and insert it into your BlackBerry 10 device.

If you're prompted to reformat your media card, first make sure to save the files on your media card to your computer. Here's how you do it:

1. Insert your media card into your Android device.
2. Save the items from your media card onto your computer by using iTunes, Windows Media Player, Windows Explorer, or Finder on Mac.
3. Insert your media card into your BlackBerry 10 device and if prompted, reformat the media card.
4. If the media card had to be reformatted, [download BlackBerry Link](#) and connect your BlackBerry 10 device to your computer using a USB cable.
5. Open BlackBerry Link, add the media and documents that you had copied over to your computer from your Android device, and then drag and drop content from the Desktop tab to the BlackBerry tab while your BlackBerry 10 device is connected.

Setting Up Email, Calendar, and Contacts

1. On your new BlackBerry 10 device, go to Settings, and click on **Accounts**.
2. Click **Add Account**, and enter your email address and password.
3. Your email, calendar, and contact from this account will now start to transfer to your BlackBerry 10.

** For calendar items and contacts that are stored in your Android memory, search for how to synchronize them with your Gmail® account. When they've synchronized with your email account, add that email account to your BlackBerry 10 device and everything will be transferred.