

Switching from a Feature Phone (Nokia Flip, Motorola Razor, etc.) to a BlackBerry Z10

Transferring information from your feature phone to your new BlackBerry® 10 device is simple and straightforward. Just follow the instructions below.

Transferring Files

For Windows® Users

If your feature phone can connect to a PC, you can drag and drop files from your phone to your BlackBerry 10 device:

1. Connect your phone to your computer.
2. Open Windows® Explorer by clicking **Start > Accessories > Windows Explorer**
3. Create a folder on your desktop and drag and drop the files on your phone into this folder.
4. [Download BlackBerry Link](#) and connect your BlackBerry 10 device to your computer with a USB cable.
5. Open BlackBerry Link, then drag and drop files from the Desktop tab to the BlackBerry tab while your BlackBerry 10 device is connected.

For Mac Users

If your feature phone can connect to a Mac, you can drag and drop files from your phone to your new BlackBerry 10 device:

1. Connect your BlackBerry 10 device to your Mac.
2. Download BlackBerry Link when prompted. If you're not prompted, download it from www.blackberry.com/blackberrylink.
3. When BlackBerry Link is installed, you should see two new folders on your desktop: **Media** and **Removable_SDCARD**.
4. Click on your phone and drag and drop files into the Media and Removable_SDCARD folders on your desktop.

** If you don't see these folders, open **Finder**. Your BlackBerry 10 device will appear as IP address 169.254.X.X. Drag files from your phone to the folders in **IP address 169.254.X.X** (which is what your BlackBerry 10 device is called in Finder).

Transferring Media Card Files (Music, Pictures, and Videos)

You may be able to transfer files stored on a microSD card (media card) in your phone to your new BlackBerry 10 device. Simply take the media card out of your phone and insert it into your BlackBerry 10.

If you're prompted to reformat your media card, first make sure to save the files on your media card to your computer. Here's how you do it:

1. Insert your media card back into your feature phone device.
2. Save the items from your media card onto your computer by using iTunes, Windows Media® Player, Windows Explorer, or Finder on Mac.
3. When finished, insert your media card into your BlackBerry 10 device and if prompted, reformat the media card.
4. If the media card had to be reformatted, download BlackBerry Link and connect your BlackBerry BlackBerry 10 device to your computer using a USB cable.
5. Open BlackBerry Link, add the media and documents that you had copied over to your computer from your feature phone, and then drag and drop content from the Desktop tab to the BlackBerry tab while your BlackBerry 10 device is connected.

Transferring Contacts from a Feature Phone

If your phone uses a micro SIM card, make sure to save any contacts that are stored on your phone to your micro SIM card. If you don't have a micro SIM card, you can manually copy your contacts to your BlackBerry 10 device.

Setting Up Email, Calendar, and Contacts

1. On your new BlackBerry 10 device, go to Settings, and click Accounts.
2. Click Add Account, and enter your email address and password.
3. Your email, calendar, and contact from this account will now start to transfer to your BlackBerry 10.

** For calendar items and contacts that are stored in your phone's memory, search for how to synchronize them with an email account, such as Windows Live™ Hotmail®, Gmail®, or Yahoo!®. When they've synchronized with your email account, add that email account to your BlackBerry 10 device and everything will be transferred.