



# EMPOWER YOUR EMPLOYEES WITH BLACKBERRY

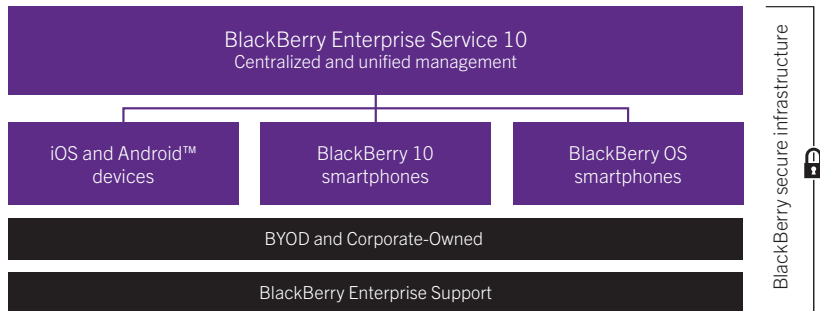
## BlackBerry Enterprise Service 10 Multi-OS device management

BlackBerry Enterprise Service 10 is the complete multi-OS device, application and content management platform with integrated security and connectivity enabling you to easily manage complex mobile device and user environments.

### BlackBerry makes it simple

Built for security from the ground up, BES10 makes it simple to manage corporate and BYOD iOS, Android and BlackBerry users from a single management console.

Seamless separation of work and personal content perfectly balances end user and enterprise needs without compromising the native device experience.



### Here's what's included:

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User-friendly and intuitive management console for comprehensive device, security and application management for BlackBerry, iOS and Android

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The ultimate security for business content, both on device and in transit

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Separation of work and personal content to prevent data leakage, without impact on user experience and privacy

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Advanced application management functionality to deploy, manage and secure applications with ease

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Device management up to the highest level of control required for secure, government and regulated environments



# WHAT'S NEW IN BLACKBERRY ENTERPRISE SERVICE 10 VERSION 10.2

BES10 version 10.2 introduces a number of new enhanced capabilities.

## **User self service portal**

Users can now address their critical support needs through a graphical self-service user interface. Users can view and manage all their devices, view device details, set activation passwords and issue applicable IT commands on their own devices. Enabling users to perform their own support tasks benefits IT through lower costs and reduced support requests.

## **Dual Perimeter for Gold level EMM<sup>1</sup> managed BlackBerry 10 devices**

BlackBerry® Balance can now be enabled on a BlackBerry 10 device with Gold level EMM controls, delivering the best-in-class Corporate Owned Personal Enabled (COPE) management solution. This provides Enterprises with the ability to meet corporate provided device security and manageability requirements whilst offering users a Personal Space on their device. Administrators control spans both the Personal and Work Spaces.

## **Generic LDAP directory integration**

IT can now integrate corporate directories into BES10 from non-Microsoft Active Directory environments such as IBM Domino and Novell GroupWise. This includes integration of user creation, attribute synchronization, group synchronization, administrator sign-on and end user authentication.

## **Secure Work Space (SWS) support for BYOD enrolment**

Enterprises can now activate iOS and Android devices in true BYOD mode, where management is confined to the Secure Work Space container only. This is ideal for environments where full mobile device management control for iOS and Android devices is not preferred. Secure Work Space now also supports iOS7 and Android 4.3.

## **Scalability improvements – iOS, Android, BlackBerry 10 and PlayBooks**

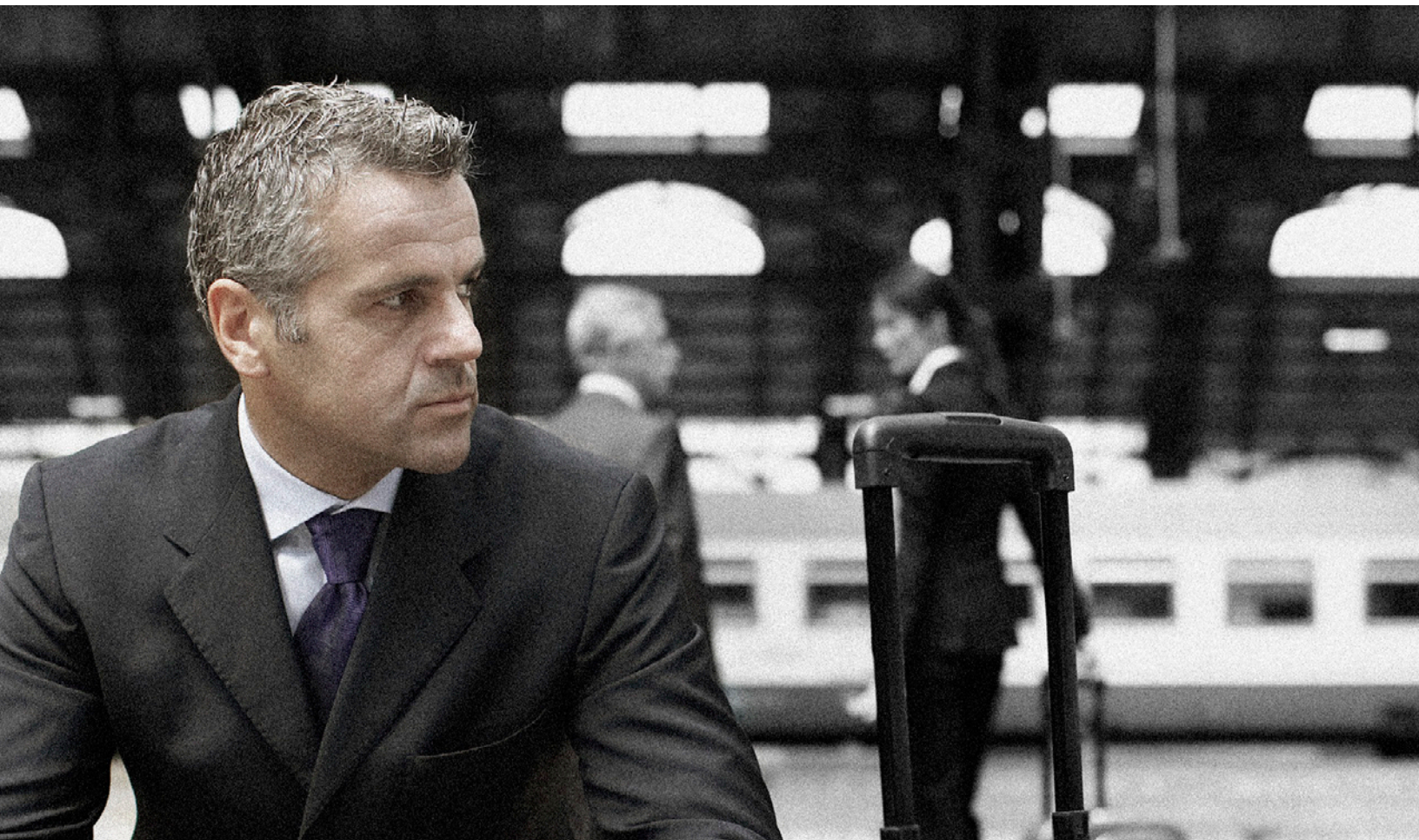
Scalability is extended to support 100K devices per domain allowing for lower ownership costs for large scale BYOD deployments.

## **API support for iOS and Android – BlackBerry Web Services (BWS)**

Management of iOS and Android devices can now be automated and integrated with existing workflows through BlackBerry Web Services (BWS). By exposing BWS APIs, enterprises, partners and 3rd parties can develop applications that automate and combine various administrative tasks for the management of iOS and Android devices.

## **Dynamic support for iOS & Android updates**

Rapidly add support for new devices without having to apply a full service pack upgrade to the server. Simply download a text file (XML) that has new definitions for new 3rd party devices and import them into BES10.





## BlackBerry Technical Support Services

Support is a key component of your Enterprise Mobility Management strategy. Implementing BES10 is easier than ever, but having a strategic support partner is still essential to assist you in delivering your mobility objectives. BlackBerry Technical Support Services offers a unique blend of technical expertise, rapid issue resolution and proactive, relationship-based support to help you realise the full potential of your BES10 multi-platform management infrastructure.

For more information visit [blackberry.com/btss](http://blackberry.com/btss)

# EZ PASS

FREE perpetual BES10 licenses for all existing BlackBerry and other active MDM licenses, plus receive world class BlackBerry Advantage Level Technical Support FREE of charge!\*

Learn more at [blackberry.com/ezpass](http://blackberry.com/ezpass)

\*Additional Terms and Conditions will apply

For more information on BlackBerry Enterprise Service 10 please visit [BES10.com](http://BES10.com)

<sup>1</sup> Gold level EMM provides the management and control feature set for BlackBerry 10 devices previously known under the name EMM Regulated, and also covers the containerization option for iOS and Android management known as Secure Work Space for iOS and Android.

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