

# BlackBerry Workspaces Systems Integrations Professional

The technical accreditation training path for BlackBerry Workspaces Systems Integrations Professional (BWSIP) includes a blend of instructor-led training and online assessments. The BWSIP accreditation is targeted at individuals who will perform System Integration and Administration tasks on the BlackBerry Workspaces Cloud and On-Premise platform.

The instructor-led training must be completed using one of BlackBerry's Authorized Training Partners and content will be accessed using the BlackBerry Universe learning portal. All assessments must be proctored through one of BlackBerry's Authorized Training Partners. To successfully achieve the accreditation for BlackBerry Workspaces Systems Integrations Professional, learners must complete all training and assessment requirements listed in the charts below.

## Instructor-Led Training

Training Module	Course Code	Duration	Description	Goals
BlackBerry Workspaces version 7.0 End User Training	716-00271-123	4 hours	This course describes BlackBerry Workspaces and how to install, sign in to, and use the Workspaces Web Application, the Workspaces app for iOS and Android, as well as the Workspaces for Windows and Workspaces for Mac desktop applications.	<p>Getting started:</p> <ol style="list-style-type: none"> <li>1. Define Workspaces and the various platforms Workspaces is supported on</li> <li>2. Know the different authentication methods of signing into Workspaces</li> </ol> <p>Using BlackBerry Workspaces Web Application:</p> <ol style="list-style-type: none"> <li>1. Navigate the Workspaces Web Application user interface to search for and sort workspaces, folders and files, configure notifications, manage account settings and access the Workspaces Administration console</li> <li>2. Know how to send and receive files in Workspaces</li> <li>3. Know how to manage workspaces, folders, files, and permissions in Workspaces</li> <li>4. Know how to work with hidden files, recycle bin and notifications in Workspaces</li> <li>5. Know how to work with notifications</li> <li>6. Identify the significance of use roles and sharing permissions in Workspaces</li> </ol> <p>Using the BlackBerry Workspaces mobile device clients:</p> <ol style="list-style-type: none"> <li>1. Know how to use and navigate the Workspaces mobile device clients, which includes: BlackBerry Workspaces app for iOS, BlackBerry Workspaces app for Android</li> </ol> <p>Using the BlackBerry Workspaces desktop clients:</p> <ol style="list-style-type: none"> <li>1. Know how to use and navigate the Workspaces desktop clients, which includes: BlackBerry Workspaces for Windows and BlackBerry Workspaces app for Mac</li> </ol>
BlackBerry Workspaces version 7.0 End User Training - Assessment	719-00275-123	1 hour	This Assessment will evaluate the learner according to the objectives for the associated learning module.	The passing score for this assessment is 81%.

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## Instructor-Led Training

Training Module	Course Code	Duration	Description	Goals
BlackBerry Workspaces version 7.0 Administrator Training	716-00276-123	4 hours	This course introduces learners to the different management capabilities in BlackBerry Workspaces. After taking this training, learners should be able to perform both administration and configuration tasks in the Workspaces Administration Console.	<p>Getting started:</p> <ol style="list-style-type: none"> <li>1. Successfully create an account, complete the required account information, and sign in to Workspaces</li> <li>2. Know the various features of Workspaces which includes: manage and provision users, configure integrations, set security policies, generate logs and reports, configure parameters and authentication</li> <li>3. Identify the BlackBerry Workspaces specifications which includes: general specifications, conversions, file size limits, permissions and supported file types</li> </ol> <p>Managing resources using Central Management:</p> <ol style="list-style-type: none"> <li>1. Successfully locate entities using Central Management in Workspaces</li> <li>2. Successfully manage users, workspaces, distribution lists, permissions and documents using Central Management in workspaces</li> </ol> <p>Provisioning users and devices:</p> <ol style="list-style-type: none"> <li>1. Identify how to provision roles by email domains and by using Active Directory in Workspaces</li> <li>2. Know how to manage blocked users and BlackBerry Workspaces apps</li> </ol> <p>Configuring integrations:</p> <ol style="list-style-type: none"> <li>1. Configure various integrations in Workspaces which includes: Windows File Share, Salesforce, and eDiscovery module connectors, SharePoint and Workspaces Email protectors, DocuSign, Office Online, and BEMS connector for Workspaces</li> </ol> <p>Setting security policies:</p> <ol style="list-style-type: none"> <li>1. Apply various security policies for file, mobile, sharing, sync and watermarks in Workspaces</li> </ol> <p>Generating logs and reports:</p> <ol style="list-style-type: none"> <li>1. Generate various logs and reports in Workspaces which includes: users and workspaces activity, licensing, usage, storage, organization and authentication activities reports and the audit log</li> </ol> <p>Configuring BlackBerry Workspaces:</p> <ol style="list-style-type: none"> <li>1. Customize the BlackBerry Workspaces Web Application</li> <li>2. Configure emails, ICAP, Syslog, and the Enterprise mode in Workspaces</li> <li>3. Define tags and workspaces roles in the organization's workspaces</li> </ol> <p>Managing authentication:</p> <ol style="list-style-type: none"> <li>1. Know how to restrict unprovisioned users from creating accounts in Workspaces</li> <li>2. Configure organization authentication methods and service accounts in Workspaces</li> </ol>
BlackBerry Workspaces version 7.0 Administrator Training - Assessment	719-00280-123	30 minutes	This Assessment will evaluate the learner according to the objectives for the associated learning module.	The passing score for this assessment is 78%.

# BlackBerry Workspaces Systems Integrations Professional

## Instructor-Led Training

Training Module	Course Code	Duration	Description	Goals
BlackBerry Workspaces version 7.0 Appliance-X Training	736-00286-123	1 day	This course introduces learners to Appliance-X in BlackBerry Workspaces. After taking this training, learners will be able to successfully install and configure Appliance-X in BlackBerry Workspaces.	<p>Introduction and Architecture:</p> <ol style="list-style-type: none"> <li>1. Recall the various components of the Workspaces on-premise solution</li> <li>2. List and understand the architecture components of: SaltStack, Appliance-X Advanced and Appliance-X Basic</li> </ol> <p>Installation:</p> <ol style="list-style-type: none"> <li>1. Identify the requirements to successfully install Appliance-X</li> <li>2. Recall the correct steps to install Appliance-X in the appropriate order</li> <li>3. Successfully install Appliance-X</li> <li>4. Successfully identify and complete post-installation tasks</li> <li>5. Know how to upgrade Appliance-X</li> <li>6. Know how to set up disaster recovery for Appliance-X</li> </ol> <p>Workspaces Configuration Tool:</p> <ol style="list-style-type: none"> <li>1. Successfully configure Appliance-X using the Workspaces Configuration Tool</li> <li>2. Identify where to find the location of additional resources on using the Workspaces Configuration Tool</li> <li>3. Determine which attributes are compatible with specific Appliance-X Tiers</li> <li>4. Identify and list the different authentication types in Appliance-X</li> </ol>
BlackBerry Workspaces version 7.0 Appliance-X - Assessment	739-00290-123	30 minutes	This Assessment will evaluate the learner according to the objectives for the associated learning module.	The passing score for this assessment is 81%.

# BlackBerry Workspaces Systems Integrations Professional

## Instructor-Led Training

Training Module	Course Code	Duration	Description	Goals
BlackBerry Workspaces version 7.0 Add-ons and Integrations Training	736-00281-123	1 day	This course introduces learners to the various connectors and identity providers in BlackBerry Workspaces. After taking this training, learners will be able to successfully install and configure the Unified Content and CMIS connectors and SAML identity provider for BlackBerry Workspaces.	<p>Unified Content Connector for BlackBerry Workspaces:</p> <ol style="list-style-type: none"> <li>1. Describe the purpose and functions of various connectors in BlackBerry Workspaces</li> <li>2. Successfully install the Unified Content Connector in BlackBerry Workspaces</li> <li>3. Successfully configure the Unified Content Connector in BlackBerry Workspaces with different repositories which includes: Windows File Share, SharePoint and CMIS</li> </ol> <p>SAML identity provider for BlackBerry Workspaces:</p> <ol style="list-style-type: none"> <li>1. Describe the purpose and functions of SAML identity provider in BlackBerry Workspaces</li> <li>2. Successfully install the SAML identity provider in BlackBerry Workspaces</li> <li>3. Successfully configure the SAML identity provider in BlackBerry Workspaces</li> </ol>
BlackBerry Workspaces version 7.0 Add-ons and Integrations - Assessment	739-00285-123	30 minutes	This Assessment will evaluate the learner according to the objectives for the associated learning module.	The passing score for this assessment is 83%.